SELECT DISTINCT

e.employeeNumber,

e.firstName,

e.lastName,

off.officeCode,

off.city

FROM employees AS e

JOIN offices AS off

ON e.officeCode = off.officeCode

JOIN customers AS c

ON e.employeeNumber = c.salesRepEmployeeNumber

JOIN orders AS o

ON c.customerNumber = o.customerNumber

JOIN orderdetails AS od

ON o.orderNumber = od.orderNumber

WHERE od.productCode IN (

SELECT od2.productCode

FROM orderdetails AS od2

JOIN orders AS o2

ON od2.orderNumber = o2.orderNumber

JOIN customers AS c2

ON o2.customerNumber = c2.customerNumber

GROUP BY od2.productCode

HAVING COUNT(DISTINCT c2.customerNumber) < 20

)

ORDER BY e.employeeNumber;